Cruise Manual

Akureyri
Iceland

www.port.is
7 GREAT REASONS WHY YOU SHOULD INCLUDE AKUREYRI IN YOUR ITINERARY

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Seven great reasons why you should include Akureyri in your itinerary

Akureyri is your gateway to adventure.

- Short distances to beautiful sights and adventures.
- Beautiful in itself.
- A safe harbour - the third best in Europe.
- A relaxed and friendly place.
- A link to the world. Passengers can begin or end their cruise here.
- A short ride to the Arctic Circle.
- Quality services to cruise ships.

Akureyri is located at the inside end of the longest fjord in Iceland, Eyjafjörður. The fjord is narrow, measures around 6-10 km wide and 60 km long. Mountains surround the fjord, and a sheltered stretch of water, Pollurinn, at its end, is a perfect place for a harbour.
Short distances to beautiful sights and adventures.

Akureyri offers a wide range of things to do and see. Many of the country’s most popular tourist attractions are within just a few hours drive. Akureyri is a gateway to the volcanic wonders of the North.

Beautiful in itself.

While sailing along the fjord, you can enjoy the amazing views and the mild weather that this area is known for.
A safe harbour - the third best in Europe.

The Port of Akureyri is a sheltered, welcoming, natural harbour with three cruise berths and anchorage for both small and large vessels. Out of 46 harbours, it has been voted the third best harbour in Europe by a cruise company.

A relaxed and friendly place.

Akureyri may well be both the smallest big city of the world and the largest small village of the world. There is a relaxed and friendly atmosphere as in a small village, but services and entertainment as if it were a big city. You will enjoy interesting museums and shopping opportunities. It boasts one of the northernmost botanical garden in the world as well as an 18-hole golf course.
A link to the world.

Akureyri boasts an international airport, which makes turnaround cruises possible. Passengers can begin or end their cruise here as it is easy to organize flights directly to and from Akureyri to exchange passengers onboard the ships.

A short ride to the Arctic Circle.

Grímsey is a small island 40 kilometres north of Iceland, situated directly on the Arctic Circle. For cruise passengers who want to cross the Arctic Circle, there are two ways to do this. Ships can sail to the north of the island. Or, you can take a flight that takes less than half an hour from Akureyri airport. In the island, certificates are issued as proof of your having crossed the Arctic Circle.

Quality services to cruise ships.

The Port of Akureyri can provide a wide variety of services to cruise ships, large or small.
The cruise season in Akureyri generally runs from May to September. This has been extended in recent years as the town and its port seek to attract more cruise ships to this northern haven.

With the increased number of passengers, the authorities have worked hard to improve all kinds of services, both to the cruise companies and to the passengers. The first things to greet the passengers when they go ashore are the service centre, Vitinn, and then the Culture Centre, Hof, both opened in the year 2010, offering souvenirs, money exchange, tax refund, postal service, booking service, Wi-Fi access, food service and more, as well as the Akureyri Tourist Information Centre in Hof.

The main cruise berth, Oddeyrarbryggja, is 200 metres long with 9.0 metres depth alongside. It can accommodate most of the large cruise ships that visit Iceland.

In navigational terms the approach to Akureyri is very straight-forward, with no hazards or tidal problems.

Vessels arrive and depart with a minimum of assistance. Tug assistance is available as required. There is plenty of space available to make berthing as easy as possible, thus allowing itinerary planners to maximize the amount of time passengers spend ashore.

After a long voyage round Iceland’s often bleak and exposed northern coastline, the sight of The Pollurinn anchorage, with the pretty town of Akureyri set beneath the picturesque peaks, is a particularly welcome one.

The port has two main cruise berths and others suited for smaller vessels.

With snow-capped peaks on both sides and the waters of a bottomless fjord beneath, the final approach to Akureyri down the 60 km long Eyjafjörður is a source of delight to arriving cruise passengers.

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COMPREHENSIVE SERVICES FOR VESSELS

- Ship repairs, steel constructions, mechanical engineering
- Repairs of wooden and fibreglass boats.
- Engine and propeller repairs.
- All kinds of metal works and constructions.
- Grit blasting, high pressure water cleaning and painting
- Design and construction of stainless steel processing lines for the fish and food industry, particularly for the processing of seafood on board fishing trawlers.
- Equipment, spare parts, procurement and general services for the fishing industry.

Akureyri, the perfect place for a settlement

Today, Akureyri is the capital of northern Iceland, the country’s second-largest urban area and its fourth-largest town, with a population of 18,000. In spite of its modest size, Akureyri can boast an international airport, a large hospital, a university and a world-class swimming pool complex.

Pollurinn, the sheltered stretch of water at the inside end of the fjord, provided the ideal location for a trading base for early Danish merchants and later, it became a thriving port and agricultural town.

Although the first Nordic settlers arrived as long ago as the ninth century, the town’s recorded history does not begin until 1562. The oldest part of town is a charming spot just south of the centre and boasts, among other attractions, the oldest surviving house, Laxdalshús, built in 1795 and located at Hafnarstræti 11.

The inside end of Eyjafjörður made an ideal trading place, thanks to its sheltered harbour surrounded by fertile land for farming. The Danish merchants introduced potato crops, gardening, forestry and their own culture. They also planted trees and bushes that are still a feature of the town.
As a destination, Akureyri has the best of both worlds. A lively and attractive town and the gateway to multiple natural landscapes. Some of these are both strange and beautiful.

The natural beauty of Akureyri and its surrounding area is perhaps the biggest attraction for cruise passengers, who can choose from a range of short or longer tours and excursions. These can be booked before your cruise or on board through local companies.

Being located next to a major geothermal region, Akureyri is the closest town to some of the most spectacular sights in the country. Passengers can enjoy the stunning scenery of northern Iceland within 30 minutes of leaving the ship.

Operators

The travel agencies Atlantik Tours and Iceland Travel are among several companies that offer tours and excursions for cruise passengers, with tailor-made packages for groups of all sizes. The local coach operator, SBA-Nordurleið, works closely with the travel agencies to provide a range of transport options for cruise passengers.
Adventure and Activity in Northern Iceland

SUPER JEEP AND BUS TOURS

HORSE RIDING

DEEP SEA AND SHORE FISHING

PADI SCUBA DIVING

HIKING AND BIRD WATCHING

Cruise Ship Passenger Tours

While ashore, passengers can expect to be treated to tours that afford both comfort and safety while they explore new sights around the northern part of Iceland.

SBA-Norðurleið is one of the largest coach companies in Iceland, with bases both in Reykjavík and Akureyri. They know this business in and out.

“We do our utmost to make this time ashore as enjoyable for the passengers as possible, offering comfortable coaches and a broad variety of tours with experienced drivers and guides,” says Bergþór Erlingsson, the marketing manager of SBA-Norðurleið. “We are flexible and eager to respond to requests, as long as our safety standards are not compromised. There are strict rules and regulations in this business that allow us to provide you with only the very best in sightseeing.”

Years of experience

“The company has grown substantially over the years. In the year 2000, we transported about 11,000 passengers from 30 cruise ships. Now, 10 years later, we transport around 33,000 passengers from 53 ships. Not only have the number of visiting ships increased, but their size as well. With a stopover time of 7-8 hours, we can provide transportation for up to 1,500 passengers and up to 2,500 passengers if the stopover is longer or when we have more than one cruise ship in port.

A broadened variety of tours

With an increase of ships coming to Akureyri each year, Erlingsson explains that more passengers are coming for a second or third time and want to see and experience other things than in their first time here. “In response to this, we have added new itineraries that give people something different to enjoy. Some are more focused on particular locations, such as the Nature baths, a geothermal pool close to Lake Mývatn.” He also points out that with improved roads and more tunnels the variety of tours has broadened. “In the past, most of the tours headed to the area east of Akureyri, to the Lake Mývatn area. Now we offer tours to the area on the west side - Skagafjörður and the herring village of Siglufjörður.”
As the gateway to a spectacular area of strange and wonderful sights, Akureyri is a popular starting point for inland excursions. The quality of these tours has made it the second most popular destination in Iceland after Reykjavík.

From relaxing to breathtaking, from leisure to adventure

Icelandic travel agencies and cruise operators offer a wide range of excursions, specifically to fit the needs and schedules of cruise passengers. It doesn’t matter whether you seek a leisurely day ashore, an Arctic Circle experience, an adventurous 4x4 ride off the beaten track, or just getting acquainted with the volcanic wonders of the North. It’s all here and more - the most popular tourist attractions just waiting for you.

**Akureyri**
A laid back town with interesting museums and great shopping. For sights and information visit www.visitakureyri.is.

**Akureyri Church**
A modern church and one of the symbols of Akureyri.

**The Botanical Garden of Akureyri**
One of the northernmost botanical garden in the world, with a wide selection of Arctic plants.

**Nonni’s House**
In the oldest part of Akureyri, there is a museum located in a small black wooden house. It is dedicated to the writer and Jesuit priest, Jón Sveinsson, known as "Nonni". When he was a child in 1865, his family moved to Akureyri and into this house, which today is called "Nonni’s House".

**Riding tours**
The Icelandic horse, sometimes called 'pony' by foreigners, is the descendant of the Scandinavian horse that were imported to Iceland over 800 years ago. They are famous for their fifth gait - a slow walk called ‘tölt’, moving one foot at a time, which is only possible because of their small stature.
Christmas House
Christmas in the middle of summer.
Laufás Folk Museum
An interesting insight into the life of Icelanders in the old days, built in the traditional Iceland style of stone and turf.
Goðafoss
The Waterfall of the Heathen Gods.
Dettifoss
Europe's largest waterfall in terms of volume of discharge.
Lake Mývatn
One of Iceland's most precious treasures, a place of tremendous geological interest and exceptionally varied bird life.
\( \text{The Nature Baths} \)
A natural hot spring close to Lake Mývatn. A unique blend of minerals, silicates and geothermal microorganisms. A relaxing dip amidst clouds of steam in a pool of geothermal water, maintained at 38-40°C (100-104°F), drawn from depths of up to 2,500 meters.
Dimmuborgir
Magnificent lava landscape with strange formations.
Námaskarð
The geothermal field next to the Námafjall Mountain.
Whale Watching
A visit to the Whale Centre and whale watching from Húsavík harbour, in a village often referred to by its people as the Whale Watching Capital of the World.
Arctic Circle
Grímsey, Iceland's northernmost inhabited island, and the Arctic Circle are only 25 minutes flight from Akureyri. In Grímsey, certificates are issued as proof of your having crossed the Arctic Circle. The island is also the home to the largest population of Puffins in the country.
Icelandic Highlands
Off the Beaten Track in tough 4x4 vehicles designed to travel through the tough and uneven terrain of the Icelandic highlands.
Siglufjörður
Go back in time in Iceland's northernmost town and the former herring fishing capital of the North Atlantic, now famous for its award-winning Herring Era Museum.
Arctic Circle
As a specialist in agency services, Nesskip provides its customers with service for all types of vessels calling Icelandic ports.

Nesskip’s team of staff has through the years developed great experience in agency services. Educated at maritime colleges and international shipping schools they strive to serve in the most professional and skillful way.

- 24-hour nationwide service
- Ship chandler service
- Medical service
- Crew change
- Bunkers
- Accommodation & transport services
- Foreign exchange & VAT rebate handling
- Repair & maintenance
- Customs clearance & forwarding

Among the first things that passengers will see when they go ashore in Akureyri is our newly built Service Centre. It was built by the Port Authority and rented out to a local businessman, Sigurður Guðmundsson, owner and manager of a popular souvenir-shop, The Viking.

“Branching out to the harbour area is a way of offering cruise passengers better service,” says Mr. Guðmundsson. “The Port Authority made a great decision by building there and we can now offer more necessities and amenities than before. Some of these include food, postal service, phones, computers with Wi-Fi, tourist information, booking service for tours and rental car delivery. We also have the traditional souvenirs and clothing sold in The Viking store in the town centre, although that one is larger and has more variety.”

Everything Iceland

Every piece, large or small, that you find in The Viking store has some connection with Iceland. “Everything we sell emphasizes Iceland and the Icelandic. Every piece is connected with the country in some way, either through design or manufacturing, and spotlights Icelandic nature, landscapes, traditions, people, animals - everything.”

The Viking offers a wide variety of clothing as well as handicrafts. Icelandic design dominates and lots of the clothing is manufactured in Iceland. Although some are factory made, others are made by individuals in their own homes, such as the famous Icelandic wool sweaters.

Tradition of trading

There is a tradition of trading in the Guðmundsson family. Sigurður’s grandfather, whose name was also Sigurður Guðmundsson, founded a clothing and toy store in the town centre, close to where The Viking store is now, more than half a century ago. He ran a successful business for decades, followed by his son and now his grandson, Sigurður, who founded The Viking store in 1999.

In twelve years, The Viking store has grown from one very small souvenir-shop in Akureyri to seven stores, located in Reykjavík, Hveragerði, Ísafjörður, as well as Akureyri.

The Viking store
The port of Akureyri

For more than a century

The Port of Akureyri has a long history of welcoming cruise ships and their passengers. In recent years, the number of ships and passengers has grown rapidly, with the variety and quality of services improving and increasing accordingly.

But when we look back at history, numbers seem relative. Here is a bit of history:

On July 14, 1906, Oceana became the first cruise ship to come to Akureyri. Oceana had room for 250 passengers on the first deck and 160 on the second. She was built in 1888 by Harland & Wolff in Belfast, Ireland. The ship was 6,610 GT, 142.75 m long and 15.88 m wide.

Since that, the Port of Akureyri has become more and more popular call for cruise ships. The fastest growth has been in the last 10 years. The number of ships and passengers, and the size of the ships, has gone through the roof. Today, over 60 cruise ships come to Akureyri each year, bringing over 60,000 passengers.
Akureyri location

Akureyri is located at 66°14'N 18°06'W. Coordinates: 66°14'N 18°06'W
and positioned on the west side of the inland end of the fjord Eyjafjörður.
### Cruise Berths

<table>
<thead>
<tr>
<th>Name of Pier</th>
<th>Oddeyrarbrýggja 12</th>
<th>Tangabráyggja 11</th>
<th>Torfunefsbrýggja</th>
<th>Vesturbæryggja 5C</th>
</tr>
</thead>
<tbody>
<tr>
<td>Length of pier</td>
<td>250 m (820 ft)</td>
<td>170 m (557 ft)</td>
<td>100 m (328 ft)</td>
<td></td>
</tr>
<tr>
<td>Height of pier above at low tide</td>
<td>3 m (9.8 ft)</td>
<td>3 m (9.8 ft)</td>
<td>3 m (9.8 ft)</td>
<td></td>
</tr>
<tr>
<td>Height of pier above at high tide</td>
<td>1.3 m (4.3 ft)</td>
<td>1.3 m (4.3 ft)</td>
<td>1.3 m (4.3 ft)</td>
<td></td>
</tr>
<tr>
<td>Apron width</td>
<td>40 m (131 ft)</td>
<td>40 m (131 ft)</td>
<td>15 m (49 ft)</td>
<td></td>
</tr>
<tr>
<td>Type of fenders</td>
<td>Rubber</td>
<td>Rubber</td>
<td>Rubber</td>
<td>Rubber</td>
</tr>
<tr>
<td>Distance between bollards</td>
<td>12 m (39 ft)</td>
<td>10-30 m (33-98 ft)</td>
<td>10 m (33 ft)</td>
<td></td>
</tr>
<tr>
<td>Strength of bollards (maximum pull/ton)</td>
<td>20</td>
<td>20</td>
<td>10</td>
<td></td>
</tr>
<tr>
<td>Dolphins</td>
<td>None</td>
<td>None</td>
<td>None</td>
<td>None</td>
</tr>
<tr>
<td>Security zone around the vessel at the pier</td>
<td>50 m (164 ft)</td>
<td>50 m (164 ft)</td>
<td>50 m (164 ft)</td>
<td></td>
</tr>
<tr>
<td>Depth of water at low tide</td>
<td>4.0 m to 11.0 m (13 ft to 36 ft)</td>
<td>8.5 m (28 ft)</td>
<td>5.5 m (18 ft)</td>
<td></td>
</tr>
<tr>
<td>Turning basin</td>
<td>1,000 m (3,280 ft)</td>
<td>700 m (2,300 ft)</td>
<td>1,000 m (3,280 ft)</td>
<td></td>
</tr>
<tr>
<td>Maximum allowed draught in turning basin and alongside pier</td>
<td>8.0 m (26 ft)</td>
<td>8.5 m (28 ft)</td>
<td>5.3 m (17.4 ft)</td>
<td></td>
</tr>
<tr>
<td>Maximum allowed ship’s length overall</td>
<td>350 m (1,148 ft)</td>
<td>300 m (983 ft)</td>
<td>100 m (328 ft)</td>
<td></td>
</tr>
<tr>
<td>Availability of shore gangways</td>
<td>None</td>
<td>None</td>
<td>None</td>
<td>None</td>
</tr>
<tr>
<td>Availability of fork-lifts/cranes/pallet jacks</td>
<td>Yes</td>
<td>Yes</td>
<td>Yes</td>
<td>Yes</td>
</tr>
<tr>
<td>Distance from pier to town centre</td>
<td>0.5 km (0.3 miles)</td>
<td>0.8 km (0.5 miles)</td>
<td>0.1 km (0.1 km)</td>
<td></td>
</tr>
</tbody>
</table>

### Other Berths

<table>
<thead>
<tr>
<th>Name of Pier</th>
<th>Krossanes 1B</th>
<th>Krossanes 1A</th>
<th>Vesturbæryggja 5C</th>
<th>Tangabráyggja 7</th>
</tr>
</thead>
<tbody>
<tr>
<td>Length of pier</td>
<td>80 m (262 ft)</td>
<td>80 m (262 ft)</td>
<td>150 m (492 ft)</td>
<td>170 m (557 ft)</td>
</tr>
<tr>
<td>Height of pier above at low tide</td>
<td>3 m (9.8 ft)</td>
<td>3 m (9.8 ft)</td>
<td>3 m (9.8 ft)</td>
<td>3 m (9.8 ft)</td>
</tr>
<tr>
<td>Height of pier above at high tide</td>
<td>1.3 m (4.3 ft)</td>
<td>1.3 m (4.3 ft)</td>
<td>1.3 m (4.3 ft)</td>
<td>1.3 m (4.3 ft)</td>
</tr>
<tr>
<td>Apron width</td>
<td>40 m (131 ft)</td>
<td>40 m (131 ft)</td>
<td>40 m (131 ft)</td>
<td>40 m (131 ft)</td>
</tr>
<tr>
<td>Type of fenders</td>
<td>Rubber</td>
<td>Rubber</td>
<td>Rubber</td>
<td>Rubber</td>
</tr>
<tr>
<td>Distance between bollards</td>
<td>12 m (39 ft)</td>
<td>10 m (33 ft)</td>
<td>10 m (33 ft)</td>
<td>10 m (33 ft)</td>
</tr>
<tr>
<td>Strength of bollards (maximum pull/ton)</td>
<td>20</td>
<td>20</td>
<td>20</td>
<td>20</td>
</tr>
<tr>
<td>Dolphins</td>
<td>None</td>
<td>None</td>
<td>None</td>
<td>None</td>
</tr>
<tr>
<td>Security zone around the vessel at the pier</td>
<td>50 m (164 ft)</td>
<td>50 m (164 ft)</td>
<td>50 m (164 ft)</td>
<td>50 m (164 ft)</td>
</tr>
<tr>
<td>Depth of water at low tide</td>
<td>8.0 m (26 ft)</td>
<td>8.0 m (26 ft)</td>
<td>6.5 m (21.6 ft)</td>
<td>8.8 m (29 ft)</td>
</tr>
<tr>
<td>Turning basin</td>
<td>2,000 m (6,562 ft)</td>
<td>2,000 m (6,562 ft)</td>
<td>1,000 m (3,281 ft)</td>
<td>1,000 m (3,281 ft)</td>
</tr>
<tr>
<td>Maximum allowed draught in turning basin and alongside pier</td>
<td>8.8 m (29 ft)</td>
<td>8.8 m (29 ft)</td>
<td>6.3 m (21 ft)</td>
<td>6.3 m (21 ft)</td>
</tr>
<tr>
<td>Maximum allowed ship’s length overall</td>
<td>150 m (492 ft)</td>
<td>200 m (656 ft)</td>
<td>100 m (328 ft)</td>
<td>100 m (328 ft)</td>
</tr>
<tr>
<td>Availability of shore gangways</td>
<td>None</td>
<td>None</td>
<td>None</td>
<td>None</td>
</tr>
<tr>
<td>Availability of fork-lifts/cranes/pallet jacks</td>
<td>Yes</td>
<td>Yes</td>
<td>Yes</td>
<td>Yes</td>
</tr>
<tr>
<td>Distance from pier to town centre</td>
<td>3 km (1.8 miles)</td>
<td>3 km (1.8 miles)</td>
<td>0.8 km (0.5 miles)</td>
<td>0.8 km (0.5 miles)</td>
</tr>
</tbody>
</table>
MÝVATN NATURE BATH

Relaxation
for body and soul

Myvatn Nature Bath is located in the Lake Myvatn region. Based on a centuries-old tradition, the tastefully designed complex offers bathers a completely natural experience. Begin with a relaxing dip in clouds of steam rising up from a fissure deep in the earth’s surface and end with a luxurious bath in a pool of geothermal water drawn from depths of up to 2,500 meters. Containing a unique blend of minerals, silicates and geothermal micro-organisms, the warm soothing waters of Myvatn Nature Bath benefit both skin and spirit alike.

Welcome to Myvatn Nature Bath!

Opening hours:
Summer 09.00-24.00 daily
Winter 12:00-22:00 daily

Jarðbaðshólar, Mývatn
Tel. +354 464 4411
info@jardbodin.is
www.jardbodin.is

Experience, relax and enjoy!